

# CEMER WARRANTY

**RESISTANCE TO TEARING AND DURABILITY LOSS IN STEEL POSTS, STAINLESS STEEL SLIDES**

**RESISTANCE TO BREAKING OF STAINLESS STEEL ROPES, ALUMINUM CASTING MATERIALS, OTHER RUST-FREE AND SEAMLESS METAL PARTS**

**HPL VE HDPE PANELS**

**CORROSION-RELATED RUSTING ON PAINTED EXTERIOR SURFACES (Paint), ROTATIONAL MOLDED PLASTIC PARTS, OTHER METAL PARTS, COMPOSITE COATINGS, PRECAST C25 CONCRETE, ROBINIA WOOD, PE (Polyethylene)**

**HARD PLASTIC (Injection) PIECES, PVC PARTS (Plywood), RESISTANCE TO WEAR ON NYLON ROPES, YARNS, CORD FABRIC RUBBER, tt, TOP SEGMENT COATINGS (Thermowood / Sapelli / Accoya), GLASS FIBER REINFORCED CONCRETE, POLYCARBONATE PANELS**

**BEARINGS, BOLTS (Structural), MOVING PLASTIC AND METAL PARTS, ELECTRONIC COMPONENTS, RUBBER PARTS, ELASTIC POLYMER PARTS, GLASS AND GLASS-LIKE COATINGS, AN ADDITIONAL +1 YEAR WILL BE ADDED FOR LAMINATED LARCH WOOD**

**25  
Years**

**20  
Years**

**15  
Years**

**10  
Years**

**5  
Years**

**2  
Years**

## 1. Warranty Coverage

This warranty applies to playground equipment, urban furniture, and outdoor fitness equipment manufactured by CEMER, subject to the periods and limitations specified above. The warranty period begins on the date of purchase. This warranty covers only defects arising from materials or manufacturing. CEMER's liability under this warranty is limited, at its sole discretion, to the repair or replacement of defective products.

## 2. Excluded Product Groups

The warranty is valid provided that CEMER playground equipment is installed in accordance with the supplied instructions and the maintenance conditions specified in the TS EN 1176-7 standard are fulfilled. For urban furniture and fitness equipment, the warranty is valid provided that the installation and maintenance conditions specified by CEMER are observed. Maintenance of wooden parts must be performed once a year.

## 3. Physical problems such as impacts, wear, tear and scratches, damages due to misuse, vandalism etc. are not covered by the warranty.

This warranty does not cover damage resulting from accidents, improper maintenance, negligence, normal wear and tear, fading, surface corrosion, discoloration, other cosmetic issues, misuse, or vandalism. Corrosion occurring in small gaps that cannot be reached by the protective coating is excluded from the warranty. Natural changes in wood over time are considered cosmetic and are not covered by the warranty. Composite coatings may experience color fading during the warranty period; this is not considered a defect requiring replacement of the product.

## 4. Products installed near the sea or waterfront

Products that are in direct contact with chlorinated or salt water, or products that undergo corrosion due to exposure to salt through occasional contact with water, are not covered under the CEMER warranty. Products installed within a distance of 1.5 km from coastal areas are covered for half the duration of the standard product warranty, solely regarding corrosion-related defects.

## 5. Products installed near the sea or waterfront

For complete products procured from third-party suppliers by Cemer after informing the customer within the scope of the project, the warranty provided by the manufacturer of the product shall apply.

## 6. Excluded Product Groups

Product groups manufactured or supplied under the brand CMRXTREME, which is a brand of CEMER, are not included in this document. A Warranty Certificate for this brand is provided separately.

