

30 Years of Experience & Trust CEMER WARRANTY

Despite the tearing and loss of strength of the steel posts.

25 YEARS

Against the breaking of steel cables, Aluminum casting materials , Other stainless steel and unpainted metal parts .

20 YEARS

HPL panels, HDPE panels, rotational plastic parts, other metal parts, composite coating, precast C25 concrete.

20 YEARS

Rusting on outer surfaces (paint), Plastic injection parts, Plywood parts, Nylon ropes against premature wear, Springs, Textile reinforced rubber mat, PVC coated platforms, High-class wooden parts, (thermowood/accoya/sapelle) Glass-fiber reinforced concrete.

5 YEARS

Nut and Bolts (Structural)
Bearings
Moving Plastic and Metal Parts
Electronic Parts
Rubber Parts
Elastic-Polymer Parts
1st Class Pine and Similar
Laminated Larex

2 YEARS

1. Warranty Coverage

This warranty applies to each of the above-mentioned products manufactured by CEMER as playground equipment, urban equipment, and outdoor fitness equipment within the stated period and limitations described. The warranty period starts from the date of purchase of the customer. This warranty covers only the defects arising from the material or production. Cemer's liability under this warranty is limited to repair or replacement of defective products at Cemer's discretion.

2.

The warranty is valid only if the product is correctly installed and maintained properly. The warranty is only valid if Cemer's playground products are installed according to the instructions provided by CEMER and the maintenance conditions specified in TS EN 1176-7 are met. For urban equipment and fitness equipment, it is valid only if the maintenance and installation instructions provided by CEMER are fulfilled. The wooden parts should be maintained annually.

3.

Physical problems such as impacts, wear, tear and scratches, damages due to misuse, vandalism etc. are not covered by the warranty. This warranty does not cover damage caused by accidents, improper maintenance, neglect, normal wear fade and tear, normal surface corrosion, colorless surfaces, and other cosmetic problems or misuse and vandalism. Corrosion caused by minor gaps that the coating used to protect against corrosion cannot penetrate is excluded. Natural changes of wood over time are considered cosmetic issues and are not included in the scope of the warranty. Color fading may occur in the color of composite coatings during the warranty period, this is not considered a defect that requires a product change.

4. Products installed by sea or water bodies;

Products that are in direct contact with chlorinated water or saltwater, or products that occasionally come into contact with water but are corroded by exposure to salt, are not covered by the CEMER warranty. The warranty period against corrosion is half of the standard product warranty for products installed within 1.5 km from coastal areas.

5. Products from Suppliers;

In cases where Cemer supplies finished equipment from other companies as part of a project by notifying the buyer, the warranty of the manufacturer of that product is valid.

6. Product groups that are not covered;

Product groups manufactured or supplied under the name of CMRXTRME, a trademark of CEMER, are not included in this document. A Warranty Certificate is provided separately for this brand.

